

Milton House
Church Road, Newton Abbot, Devon. TQ12 1FD
(01626) 362383

Email - miltonhouse@yymanagement.co.uk

Steve Robey (Concept Builders)

Two Capital Court,

Bittern Road

Exeter EX2 7FW

29th October 2014

Dear Steve

Re recent Milton House Building Works

On behalf of the Residents and myself I am writing to thank you for the excellent work that your Company completed this week on the balcony, the T & G boarding and the front door replacements.

Matt and James and the others were so helpful and efficient in all that they did and were extremely professional throughout. They interacted well with the residents and were thoughtful about any work that might cause any disturbance. Nothing was too much trouble for them and I greatly appreciated that they were able to consult with me regularly on any important issues. It was also impressive that some of the work was undertaken over a weekend which was greatly valued by everyone.

The Residents are delighted with the beautiful front doors and the improved T & G ceiling along the walkway and also that the balcony does not now leak on the new tiles! We are all confident that with the outstanding work provided by your Company that these improvements will last for many years to come.

Thank you for an excellent job completed by a brilliant team.

Yours sincerely

Graham Gordon (House Manager)

(sent by email)